

Strategic Risk Register OVERVIEW

	RISK	OWNER	INF	IERENT R	ISK	RESIDUAL RISK			
	RISK	OWNER	Likelihood	Impact	Total	Likelihood	Impact	Total	
SR1	Risk that there is a lack of adequate business continuity and recovery arrangements, leading to major internal and/or external disruption to services in the event of an incident (i.e. major ICT fail, fire etc), resulting in injury and/or loss of life and/or reputation	Director of Finance, Governance and Contracts	3	4	12	3	3	9	
SR2	Risk that there is a lack of robust civil contingency arrangements established leading to a failure to respond appropriately to a major incident (e.g. flooding, terrorism etc) resulting in injury and/or loss of life	Chief Executive	4	4	16	3	3	9	
SR3	Risk that there is a lack of external funding and/or income generated leading to a reduction in the financial resources available for service provision and/or to fund corporate objectives resulting in not being able to delivery services or being financially solvent	Director of Finance, Governance and Contracts	3	3	9	2	3	6	
SR4	Risk that the Council does not attract suitable or capable staff or resources or there is a high sickness level or there are capacity issues from contractors and suppliers leading to a high number of vacancies or staff available resulting in poor service provision	Chief Executive	3	3	9	3	2	6	
SR5	Risk that the Council does not follow its own governance procedures leading to failure to deliver services and/or value for money and/or it can be challenged through a legal	Chief Executive	2	3	6	2	2	4	



	RISK	OWNER	INH	IERENT R	ISK	RESIDUAL RISK			
		OWNER	Likelihood	Impact	Total	Likelihood	Impact	Total	
	process leading to service delivery issues and/or reputation damage and/or criminal charges								
SR6	Risk that partnerships with key stakeholders are not developed or maintained leading to a failure to deliver shared outcomes and a lack of delivery to the public resulting in service delivery issues and/or reputational damage	Chief Executive	2	2	4	1	2	2	
SR7	Risk that adequate data sharing and data security arrangements are not implemented leading to an increase in cyber-attacks resulting in service disruption or data loss or damage	Director of Finance, Governance and Contracts	3	3	9	2	3	6	
SR8	Risk that the Council does not establish effective strategic communication arrangements leading in the public not being informed about Council activity resulting in reputational damage	Chief Executive	3	3	9	2	3	6	
SR9	Risk that the Council does not lead by example and manage the ongoing impact of climate change leading to a lower than anticipated reduction in carbon output	Chief Executive	2	3	6	2	2	4	
SR10	Risk that new legislation or external factors cause negative financial or reputational impact on the Council leading to a reduction in service provision (i.e., Environment Bill) resulting in service delivery issues and/or reputational damage	Chief Executive	3	4	12	3	3	9	
SR11	Risk that there is an inability to meet increased housing demand arising from inflationary pressures, and asylum and	Chief Executive	3	4	12	3	3	9	



RISK	OWNER	INF	IERENT R	RISK	RESIDUAL RISK		
KISK	OWNER	Likelihood	Impact	Total	Likelihood	Impact	Total
refugee dispersal, in the context of							
constrained supply of public and private							
rented sector housing resources, leading to							
increased homelessness and associated							
costs, services unable to meet demand, and							
consequential reputational damage.							



Risk Code and Title	Primary Risk Type	Potential Consequences	Inherent Risk Matrix	Residual (Current) Risk Matrix	Direction of Travel
SR1-Business Continuity Risk that there is a lack of adequate business continuity and recovery arrangements, leading to major internal and/or external disruption to services in the event of an incident (i.e. major ICT fail, fire etc), resulting in injury and/or loss of life and/or reputation	Strategic	 Inability to deliver key/critical services e.g.benefits, refuse collection, homelessness applications, emergency repairs. Reduction in access channels available to residents / customers i.e. contact centre, customer services, telephony 	pood 12 Impact	Pood 9 Impact	Remains the same
Current Treatments and Controls	IT DisasterWebsite hoseOff-site dataStand-by geCloud baseContingence	ontinuity Planning Recovery Plan sted externally a back-up arrangements enerator for ICS building and back d telephony infrastructure y planning for failure of major cont	ractor		<u>icer</u>
Risk Owner	Director of Fin	ance, Governance and Contracts			
Planned Future Actions and Responsible Officer(s).	early 2023 Link to work re	wer outage) session at CLT in egarding concurrent incidents ess Continuity Plans	Responsible Officer: Head of Governance a HR	and Target Date: Completed Ongoing	
		rce mental health	Head of Transformation Strategy and Performa	, , ,	



Risk Code and Title	Primary Risk Type	Potential Consequences	Inherent Risk Matrix	Residual (C Risk Ma		Direction of Travel		
SR2-Civil Contingencies Risk that there is a lack of robust civil contingency arrangements established leading to a failure to respond appropriately to a major incident (e.g. flooding, terrorism etc) resulting in injury and/or loss of life	Strategic	Inability to respond to affected peoples' basic needs (food, shelter etc) Adverse effect on the local economy Major reputational damage and loss of public confidence Extending the recovery phase longer than necessary Dealing with the COVID pandemic will have a negative effect on the management of concurrent incidents	Impact	Likelihood	9 Dact	Remains the same		
Current Treatments and Controls	 Appropriate el Regular testin Training and a 24/7 call-out a Participation il 	 Participation in the Local Resilience Partnership and Forum (LRP and LRF) Appropriate emergency and incident planning in place Regular testing and exercising of emergency plans Training and awareness for relevant staff 24/7 call-out arrangements for senior managers (SLT / CLT) 						
Risk Owner	Chief Executive							
Planned Future Actions and Responsible Officer(s).	Description: Engage with Nat regarding power	ional 'Mighty Oak' planning event outage	Responsible Office Head of Governan HR		rget Date arch 2023	=		



Risk Code and Title	Primary Risk Type	Potential Consequences	Inherent Risk Matrix	Residual (Current) Risk Matrix	Direction of Travel			
SR3 – Funding Risk that there is a lack of external funding and/or income generated leading to a reduction in the financial resources available for service provision and/or to fund corporate objectives resulting in not being able to delivery services or being financially solvent	Strategic	 Inability to meet demand for services Inability to meet statutory duties Ceasing or reducing some services 	Pood Jampact Jampact	Pood Impact	Direction of Travel increased due to impact of the revenue from the Town Hall and Car Parks			
Current Treatments and Controls	 Treasury Ma Budget and Maintenance Monitor, con Monitor the Active work Establishme 	 Treasury Management Strategy Budget and revenue monitoring processes Maintenance of reserves at specified required levels Monitor, consider and respond to government proposals affecting budgets and/or income Monitor the implications of the COVID pandemic on the financial situation 						
Risk Owner	Director of Fina	Director of Finance, Governance and Contracts						
Planned Future Actions and Responsible Officer(s).	Description: Further exploration of commercial opportunities Monitor inflationary pressures Responsible Officer: Strategic Director - Commercial Development, Asset and Leisure Target Date: December 2022 - COMPL Ongoing							



Risk Code and Title	Primary Risk Type	Potential Conseque	ences	Inherent Risk Matrix		l (Current) Matrix	Direction of Travel		
SR4 – Staffing Risk that the Council does not attract suitable or capable staff or resources or there is a high sickness level or there are capacity issues from contractors and suppliers leading to a high number of vacancies or staff available resulting in poor service provision	Strategic	Inability to meet demander services Inability to meet status duties Ceasing or reducing services	tory	9 Impact	Likelihood	6 Impact	Remains the same		
Current Treatments and Controls	 Benchmarking with other Districts Seeking guidance from established organisations such as Jobs Go Public, East Midlands Councils, District Councils Network and Logal Government Association – especially relating to services which are hard to recruit to Marketing the Council / Local Authority Local Government Pay Award – has been allocated Establishment of Workforce Board and associated work programme 								
Risk Owner	Chief Executive								
Planned Future Actions and Responsible Officer(s).	Description: Internal review of Recruitment Review of Agency staff and where they are allocated Responsible Officer: Head of Transformation, Strategy and Performance Target Date: September 2023 July 2022								



Risk Code and Title	Primary Risk Type	Potential Conseque	ences	Inherent Risk Matrix		dual (Current) isk Matrix	Direction of Travel	
SR5 – Governance Risk that the Council does not follow its own governance procedures leading to failure to deliver services and/or value for money and/or it can be challenged through a legal process leading to service delivery issues and/or reputation damage and/or criminal charges	Strategic	Financial damage Reputational damage Not complying with legislation		Impact	Likelihood	Impact	Remains the same	
Current Treatments and Controls	 Annual review of the constitution Ensure that the Council's processes address the governance requirements Established governance arrangements for Risk Management, Performance Management, Projects and Programme Management Modern.gov – good democratic governance Annual governance statement Internal audit programme External Audit process 							
Risk Owner	Chief Executiv	e						
Planned Future Actions and Responsible Officer(s).	Description: Roll out of the	Modern.gov software	Responsib Head of G	ole Officer: overnance and HR		Target Date: April 2023		



Risk Code and Title	Primary Risk Type	Potential Conseque	ences	Inherent Risk Matrix		ial (Current) k Matrix	Direction of Travel		
SR6 – Partnerships Risk that partnerships with key stakeholders are not developed or maintained leading to a failure to deliver shared outcomes and a lack of delivery to the public resulting in service delivery issues and/or reputational damage	Strategic	Reputational Damag Lack of joined up wo Damage to relationsh with partners Assess the impact of lightbulb project revieue.	rking nips	Impact	Likelihood	2 Impact	Remains the same		
Current Treatments and Controls	 Up to date co Six monthly p Community S Consider Par Maintian rela Strategic Par 	 Joint working with key organisations with clearly identified terms of reference and joint outcomes Up to date contact details within partner organisations Six monthly parish clerk meetings Community Safey Partnership Review Consider Partnership Register Maintian relationships across Leicester, Leciestershire and Rutland Strategic Partner reviews Maintain an overview of the budget situation of key partners within Leicestershire 							
Risk Owner	Chief Executiv	Chief Executive							
Planned Future Actions and Responsible Officer(s).	Description: Develop a LLR Chief Executive's Group Map and register partnerships and shared services Responsible Officer: Chief Executive Chief Executive Target Date: October 2022 – COMPLETED January 2023								



Risk Code and Title	Primary Risk Type	Potential Conseque	ences	Inherent Risk Matrix		lual (Current) isk Matrix	Direction of Travel		
SR7 – Data Security Risk that adequate data sharing and data security arrangements are not implemented leading to an increase in cyberattacks resulting in service disruption or data loss or damage	Strategic	 Ineffective processes sharing data with other agencies / authorities leading to data bread Reputational damage loss of public confide Potentially significant Increased risk due to operating processes people possibly takin documents home 	er shes e and nce fines the and	Pood 9 Impact	Likelihood	6 Impact	Direction of travel improved due to more robust treatments and controls		
Current Treatments and Controls	 Annual IT he Data protect Data Protect IT security period Policies are Information Checking the Cyber Secuent Increased meriod Review CPN 	sharing agreements in pealth checks including petion training and awarention Impact Assessmention Impact Assessmention Impact Assessmentionicies in place reviewed on a regular because of data storage in the Cloud Information er has undertaken a quarter to the Cloud er has undertaken a quarter in training in the contraction in the cont	enetration less for sta t form dev pasis hed with C ge post Bro	n testing aff and councillors reloped and circulated CLT exit – EU / UK					
Risk Owner		Director of Finance, Governance and Contracts							
Planned Future Actions and Responsible Officer(s).	management s	,							



Risk Code and Title	Primary Risk Type	Potential Conseque	ences	Inherent Risk Matrix		dual (Current) isk Matrix	Direction of Travel			
SR8 – Communication Risk that the Council does not establish effective strategic communication arrangements leading to the public not being informed about Council activity resulting in reputational damage	Strategic	 Reputational damage Adverse social media coverage Damage to relationsl with partners Damage to staff more 	a nips	Pigning State of the state of t	Likelihood	6 Impact	Remains the same			
Current Treatments and Controls	 Communica Regular mo Continue to 'Horizon sca of the Corpo Joint workin 	Adequately staffed and experienced corporate communications team Communications Strategy and Plan in place Regular monitoring of all media sources Continue to expand social media use and reach 'Horizon scanning' for potential communication issues at each Corporate Leadership Team meeting and as part of the Corporate Delivery Plan setting Joint working with partners incldign LRF Comms Cells Montitor the effectiveness of communications channels and posts								
Risk Owner	Chief Executiv	Chief Executive								
Planned Future Actions and Responsible Officer(s).	Description:Responsible Officer:Target Date:Completion of the actions within the Communications PlanCommunications ManagerMarch 2023									



Risk Code and Title	Primary Risk Type	Potential Conseque	ences	Inherent Risk Matrix		lual (Current) isk Matrix	Direction of Travel	
SR9 – Climate Change Risk that the Council does not lead by example and manage the ongoing impact of climate change leading to a lower than anticipated reduction in carbon output	Strategic	Reputational damage Environmental damage		Likelihood Plant P	Likelihood	4 Impact	Remains the same	
Current Treatments and Controls	 Cabinet pledge regarding climate change Climate Change Action Plan Caring for the Environment as a Corporate Strategy Theme and associated actions Delivery of the new Strategy Climate Action Board established – now met 							
Risk Owner	Chief Executive							
Planned Future Actions and Responsible Officer(s).	Description: Completion of Action Plan	Responsible Officer: E Climate Change Responsible Officer: Target Date: March 2023 Economic Development						



Risk Code and Title	Primary Risk Type	Potential Consequ	ences	Inherent Risk Matrix		dual (Current) lisk Matrix	Direction of Travel
SR10 – External Factors Risk that new legislation or external factors cause negative financial or reputational impact on the Council leading to a reduction in service provision (i.e., Environment Act) resulting in service delivery issues and/or reputational damage	Strategic	Financial damage Reputational damag Not complying with legislation	е	Pood 12 Impact	Likelihood	9 Impact	Remains the same
Current Treatments and Controls	 Monitoring legislation through Parliament Liaise with other Districts Reviewing and understand the financial implications Regular briefings to Cabinet Implementing the requirements of the Elections Act (including Voter ID) 						
Risk Owner	Chief Executive						
Planned Future Actions and Responsible	Environment Act – monitoring He		Head of	lesponsible Officer: lead of Contracts: Leisure, Waste and Environment / Head of legulatory and Community Safety		Target Date: Ongoing	
Officer(s).	programme legislation		r of Housing and Health		Ongoing		
	Potential Planning changes Head of			f Planning		Ongoing	



Risk Code and Title	Primary Risk Type	Potential Consequences	Inherent Risk Matrix	Residual (Current) Risk Matrix	Direction of Travel	
SR11 – Housing Demand Inability to meet increased housing demand arising from inflationary pressures, and asylum and refugee dispersal, in the context of constrained supply of public and private rented sector housing resources, leading to increased homelessness and associated costs, services unable to meet demand, and consequential reputational damage.	Strategic	Financial damage Reputational damage	Impact	Pood 9 Impact	Initially established	
Current Treatments and Controls	 Review the acquisitions process for HRA property Work wth local lettings agents and landords to increase the supply of private rented sector accommodation Working with developers to provide more affordable housing through the planning system Council stock used a temporary accommodation Action plan in place to support faster re-let of HRA property Work with local advice and support agencies to prevent / reduce homelessness Review of low demand (sheltered and non-sheltered) HRA properties to ensure the best use of stock Develop an action plan to support faster void turnaround / faster letting of HRA properties (temporary and long term placements) Review of Housing Needs team staffing resources ans service procedures to increase resilience and efficiency 					
Risk Owner Planned Future Actions and Responsible	Chief Executiv					
Officer(s).	Description:	Respo	nsible Officer:	Target Date:		



Review of housing development	Head of Strategic Housing	2023/2024
strategy		
Review of Homelessnes and Rough		2023/2024
Sleeping Reduction Strategy		
Develop new HRA Asset	Director of Housing and Wellbeing	2022/23
Management Strategy in		
development.		